



## **Risk Disclosure and Warning Notice**

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**Uptrend Ltd**

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# RISK DISCLOSURE AND WARNING NOTICE

## 1. Introduction

Up Trend LTD (ex. Up Trend Ltd.) (hereinafter “the Company” or “8INVEST”) is a Bulgarian Investment Firm (BIF), a company incorporated and registered under the laws of the Republic of Bulgaria under UIC 121527003, seated and with a business address at 51A, Nikola Y. Vaptsarov Blvd., 1<sup>st</sup> floor, Lozenets district, Sofia, Bulgaria, and is authorized and regulated by the Bulgarian Financial Supervision Commission, (hereafter the “FSC”) under license № ПГ-03-110.

1.1 This risk disclosure and warning notice (hereinafter “the Notice”) is provided to you (our Client and prospective Client) in accordance with the Bulgarian Markets in Financial Instruments Act in force from 01.11.2007 (hereinafter the “Law”), as subsequently amended from time to time (hereinafter “the Law”), which is applicable to the Company.

1.2. All Clients and prospective Clients should carefully read the following risk disclosure and warnings contained in this Notice before applying to the Company for a trading account and before they begin to accept any services from the Company. However, it is noted that this document cannot and does not disclose or explain all of the possible risks and other significant aspects involved in dealing in the Financial Instruments offered by the Company. This notice was designed to explain in general terms the nature of the risks involved when dealing in Financial Instruments on a fair and non-misleading basis. All Clients need to ensure that any decision to engage in trading leveraged products is made on an informed basis and in light of their knowledge and experience as well as their personal circumstances. You need to understand the nature of Contract for Differences (hereafter “CFDs”) and the extent of all risks and aspects involved in trading Leveraged products.

1.3. The Company executes Client Orders in relation to Contracts for Differences in stocks, commodities, indices, and currency pairs (FX), etc. The above products and services are intended for the client target market of small to large scale retail and professional investors with knowledge and experience of the industry, who feel comfortable trading complex financial markets and who want to trade with money they can afford to lose and have high risk tolerance. Prospective clients will understand the impact of, and the risks associated with margin trading, its key concepts along with leverage and the potential to experience losses of the entire invested capital. In addition, you need to understand that you are not entitled to the physical delivery of the underlying instrument of the CFDs you are trading, and you have no rights in the underlying instrument.

## 2. Charges and Taxes

2.1. The Provision of Services by the Company to the Client is subject to fees, which are available on the Company’s website [www.8invest.eu](http://www.8invest.eu). Before the Client begins to trade, he should obtain details and be informed of all fees, commissions, and charges for which the Client will be liable. It is the Client’s responsibility to check and be updated for any changes in the charges.

2.2. If any charges are not expressed in monetary terms (but, for example, as a percentage or formula), the Client should ensure that he understands what such charges are likely to amount to.

2.3. The Client should ensure that he understands the true monetary value of the charges for any charges that are not expressed in monetary terms (e.g., as a percentage of contract value, dealing spread, etc.).

2.4. The Company may amend the applicable charges at any time, according to the provisions of the Client Agreement found on the Company’s website at [www.8invest.eu](http://www.8invest.eu).

2.5. There is a possibility that a trade in any CFD by a Client is or becomes subject to tax and/or any other duty, depending on the tax legislation/regime applicable to each Client. The Company does not offer tax advice and does not warrant that no tax and/or any other stamp duty will be payable. The Company recommends that the Client seeks advice from a competent tax professional if the Client has any questions.

2.6. The Client is responsible for any taxes and/or any other duty which may accrue regarding his trading activity and should seek independent advice if necessary.

2.7. It is noted that taxes are subject to change and without notice, based upon the relevant tax legislations applicable in Bulgaria and/or the Client's country of residence for tax purposes.

2.8. If required by applicable Law, the Company shall deduct at source from any payments due to the Client such amounts as are required by the tax authorities to be deducted in accordance with applicable Law.

2.9. It is possible that other costs, including taxes, relating to Transactions carried out on the Trading Platform may arise for which the Client is liable, and which are neither paid via us nor imposed by the Company. Although, it is the Client's sole and entire responsibility to account for tax due and without derogating from this, the Client agrees that the Company may deduct tax, as may be required by the applicable law, with respect to his trading activity on the Trading Platform. The Client is aware that the Company has a right of set-off against any amounts in the Client's Trading Account with respect to such tax deductions.

2.10. It is noted that the Company's prices in relation to CFD trading are set/quoted in accordance with the Company's Best Interest and Order Execution Policy which is available on the Company's website. It is noted that Company's prices may be different from prices reported elsewhere. The prices displayed on the Company's Trading Platform reflects the last known available price at the moment prior to placing any Order, however, the actual execution price of the Order may differ, in accordance with the Company's Best Interest and Order Execution Policy and Client Agreement. As such, the price that the Client receives when he opens or closes a position may not directly correspond to real time market levels at the point in time at which the sale of the CFD occurs or reflect the prices of third-party brokers/providers.

### **3. Third Party Risks**

3.1. It is understood that the Company will promptly place any Client money it receives into one or more segregated account(s) (denoted as 'clients' accounts') with reliable financial institutions (within or outside Bulgaria or the EEA) such as a credit institution or a bank in a third country. The Company shall exercise due skill, care, and diligence in the selection of the financial institution according to Applicable Regulations, it is understood that there are circumstances beyond the control of the Company and hence the Company does not accept any liability or responsibility for any resulting losses to the Client as a result of the insolvency or any other analogous proceedings or failure of the financial institution where Client money will be held.

3.2. The financial institution (of paragraph 3.1.) where Client money will be held may be within or outside Bulgaria or the EEA. It is understood that the legal and regulatory regime applying to any such financial institution outside Bulgaria, or the EEA will be different from that of Bulgaria. Hence, in the event of the insolvency or any other equivalent failure or proceeding of that person, the Client's money may be treated differently from the treatment which would apply if the money was held in a Segregated Account in Bulgaria.

3.3. The financial institution to whom the Company will pass Client money may hold it in an omnibus account. In the event of the insolvency or any other analogous proceedings in relation to that financial institution, the Company may only have an unsecured claim against the financial institution on behalf of the Client, and the Client will be exposed to the risk that the money received by the Company from the financial institution is insufficient to satisfy the claims of the Client with claims in respect of the relevant account. The Company does not accept any liability or responsibility for any resulting losses. In general, accounts held with institutions, including omnibus account(s), face various risks, including the potential risk of being treated as one (1) account in case the financial institution in which the funds are held defaults. Under such circumstances, any applicable deposit guarantee scheme may be applied without consideration of the Client as the ultimate beneficial owners of the omnibus Account. In addition, resolution measures may be taken in such a case, including the bail-in of Client funds.

3.4. The Company may deposit Client money with a depository who may have a security interest, lien or right of set-off in relation to that money.

3.5. A Bank or Broker through whom the Company deals with could have interests contrary to the Client's Interests.

## **4. Insolvency**

4.1. The Company's insolvency or default, or the insolvency or default of any parties involved in Transactions undertaken by the Company on the Client's behalf (including without limitation brokers, execution venues and liquidity providers), may lead to positions being liquidated or closed out without the Client's consent and as result the Client may suffer losses. In the unlikely event of the Company's insolvency, segregated client funds cannot be used for reimbursement to the Company's creditors. If the Company is unable to satisfy repayment claims, eligible claimants have the right to compensation by the Investor Compensation Fund as stated below.

4.2. In certain circumstances, the Company as the issuer of a CFD may become temporarily or permanently insolvent, resulting in its inability to meet its obligations. The solvency of an issuer may change due to one or more of a range of factors including the financial prospects of the issuing company, the issuer's economic sector and/or the political and economic status of the countries where it and/or its business are located. The deterioration of the issuer's solvency will influence the price of the securities that it issues.

4.3. All Client funds are held in segregated accounts, separated from the Company's funds.

## **5. Investor Compensation Fund**

5.1. The Company participates in the Investors Compensation Fund for clients of Investment Firms regulated in the Republic of Bulgaria. Certain clients will be entitled to compensation under the Investor Compensation Fund where the Company fails. Compensation shall not exceed twenty thousand four hundred and fifty-one Euro (EUR 20.451) for each entitled Client. For more details, please refer to the "Investors Compensation Fund" which can be found on our website at [www.8invest.eu](http://www.8invest.eu).

## **6. Technical Risks**

6.1. The Client and not the Company shall be responsible for the risks of financial losses caused by failure, malfunction, interruption, disconnection or malicious actions of information, communication, electricity, electronic or other systems, which are not the result of gross negligence or willful default of the Company.

6.2. If the Client undertakes transactions on an electronic system, he will be exposed to risks associated with the system, including the failure of hardware, software, servers, communication lines and internet failure. The result of any such failure may be that the order is either not executed according to the Client's instructions or it is not executed at all. The Company does not accept any liability in the case of such a failure.

6.3. The Client acknowledges that the unencrypted information transmitted by e-mail is not protected from any unauthorized access.

6.4. At times of excessive deal flow the Client may have some difficulties to be connected over the phone or the Company's Platform(s)/system(s), especially in fast Market (for example, when key macroeconomic indicators are released).

6.5. The Client acknowledges that the internet may be subject to events which may affect access to the Company's Website and/or the Company's trading Platform(s)/system(s), including but not limited to interruptions or transmission blackouts, software and hardware failure, internet disconnection, public electricity network failures or hacker attacks. The Company is not responsible for any damages or losses resulting from such events which are beyond its control or for any other

losses, costs, liabilities, or expenses (including, without limitation, loss of profit) which may result from the Client's inability to access the Company's Website and/or Trading System or delay or failure in sending orders or Transactions.

6.6. In connection with the use of computer equipment and data and voice communication networks, the Client bears the following risks amongst others, in which cases the Company has no liability of any resulting loss caused by:

- a) Power cut of the equipment on the side of the Client or the provider, or communication operator (including voice communication) that serves the Client;
- b) Physical damage (or destruction) of the communication channels used to link the Client and provider (communication operator), and the trading or information server of the Client;
- c) Outage (unacceptably low quality) of communication via the channels used by the Client, the Company, the provider, or the communication operator (including voice communication);
- d) Wrong or inconsistent settings of the Client Terminal;
- e) Untimely update of the Client Terminal;
- f) When carrying out transactions via the telephone (land or cell phone lines) voice communication, the Client runs the risk of problematic dialing, when trying to reach an employee of the broker service department of the Company due to communication quality issues and communication channel loads;
- g) The use of communication channels, hardware, and software, generate the risk of non-reception of a message (including text messages) by the Client from the Company;
- h) Trading over the phone might be impeded by overload of connection;
- i) Malfunction or non-operability of the Platform, which also includes the Client Terminal.

6.6. The Client may suffer financial losses caused by the materialization of the above risks and shall be responsible for all related losses they may suffer. The Company accepts no responsibility or liability in the case of such a risk materializing and the Client shall be responsible for all related losses they may suffer.

## **7. Trading Platform**

7.1. The Client is warned that when trading in an electronic Trading Platform assumes a risk of financial loss when trading through an electronic platform, which may be a consequence of, amongst other, the following:

- a) Failure of Client's devices, software, and poor quality of connection;
- b) Failure, malfunction or misuse of the Company's or Client's hardware or software by the Client;
- c) Failure, malfunction or misuse of the Client's hardware or software;
- d) Improper work of Client's equipment;
- e) Wrong setting of Client's Terminal;
- f) The Company's or Client's hardware or software failure, malfunction, or misuse.
- g) Delayed updates of Client's Terminal.

7.2. The Client acknowledges that only one Instruction is allowed to be in the queue at one time. Once the Client has sent an Instruction, any further Instructions sent by the Client are ignored and the "order is locked" message appears until the first Instruction is executed.

7.3. The Client acknowledges that the only reliable source of Quotes Flow information is that of the live Server's Quotes Base because the Customer acknowledges that the connection between the Client Terminal and the Server may be disrupted at some point and some of the Quotes simply may not reach the Client Terminal.

7.4. The Client acknowledges that when the Client closes the order placing/ deleting window or the position opening/closing window, the Instruction, which has been sent to the Server, shall not be cancelled.

7.5. Orders may be executed only one at a time while being in the queue. Multiple orders from the same Client Account in the queue may not be executed simultaneously.

7.6. The Client acknowledges that the Order shall not be cancelled when the Client closes the Order.

7.7. If the Client decides to repeat an Order in cases where the Client has not received the result of the execution of the previously sent Order, the Client shall accept the risk of making two similar Transactions instead of one.

7.8. The Client acknowledges that if the Pending Order has already been executed but the Client sends an instruction to modify its level, the only instruction, which will be executed, is the instruction to modify Stop Loss and/or Take Profit levels on the position opened when the Pending Order triggered.

## **8. Communication between the Client and the Company**

8.1. The Client shall accept the risk of any financial losses caused by the fact that the Client has received with delay or has not received at all any notice from the Company.

8.2. The Client acknowledges that the unencrypted information transmitted by e-mail is not protected from any unauthorized access.

8.3. The Company has no responsibility if unauthorized third persons have access to information, such as electronic communication when the above are transmitted between the Company and the Client or when using the internet or other network communication facilities, telephone, or any other electronic means.

8.4. The Company has controls and procedures in place in order to ensure its compliance with the provisions of the European Union General Data Protection Regulation, which has been in effect since May 2018.

8.5. The Client is fully responsible for the risks in respect of undelivered Company Online Trading System internal mail messages sent to the Client by the Company as they are automatically deleted within 3 (three) calendar days.

## **9. Force Majeure Events**

9.1. In case of a Force Majeure Event the Company may not be in a position to arrange for the execution of Client Orders or fulfill its obligations under the Client agreement with the Client found at [www.offersfx.com](http://www.offersfx.com). As a result, the Client may suffer financial loss.

9.2. The Company will not be liable or have any responsibility for any type of loss or damage arising out of any failure, interruption, or delay in performing its obligations under this Agreement where such failure, interruption or delay is due to a Force Majeure event.

9.3. The Client shall accept the risk of financial losses.

## **10. Abnormal Market Conditions**

10.1. The Client acknowledges that under Abnormal Market Conditions the period during which the Orders are executed may be extended or it may be impossible for Orders to be executed at declared prices or may not be executed at all.

10.2. Abnormal Market Conditions include but not limited to times of rapid price fluctuations of the price, rises, or falls in one trading session to such an extent that, under the rules of the relevant exchange, trading is suspended or restricted, or there is lack of liquidity, or this may occur at the opening of trading sessions.

## **11. Foreign Currency**

11.1. Fluctuations in the exchange rates for Financial Instrument notes traded in the Client's domestic currency may have a negative effect on the value, price and performance of the Financial Instrument and may lead to losses for the Client.

## **12. Regulatory and Legal Risk**

12.1. A change in laws and regulations may materially impact a Financial Instrument and investments in a sector or market. A change in laws or regulations made by a government or a regulatory body or a decision reached by a judicial body can increase business operational cost, lessen investment attractiveness, change the competitive landscape and as such alter the profit possibilities of an investment, this risk is unpredictable and may vary from market to market.

## **13. General Risk Warning For Complex Financial Instruments (Derivative Financial Instruments such as CFDs)**

Trading CFDs can put Client's capital at risk, especially if used in a speculative manner. Both CFDs are categorized as high risk complex Financial Instruments and Clients may lose the amount invested. Although the Company offers Negative Balance Protection to all of its Retail Clients. Trading CFDs is not suitable for all investors.

The investment decisions made by the Clients are subject to various markets, currency, economic, political, business risks etc., and will not necessarily be profitable. The Client acknowledges and without any reservation accepts that, notwithstanding any general information which may have been given by the Company, the value of any investment in Financial Instruments may fluctuate either upwards or downwards.

The Client acknowledges and without any reservation accepts the existence of a substantial risk of incurring losses and damages as a result of buying or selling any Financial Instrument and acknowledges his willingness to take such risk.

Set out below is an outline of the major risks and other significant aspects of CFDs trading:

13.1. Trading in CFDs is VERY SPECULATIVE AND HIGHLY RISKY and is not suitable for all members of the general public but only for those investors who:

- a) understand and are willing to assume the economic, legal and other risks involved;
- b) considering their personal financial circumstances, financial resources, lifestyle, and obligations are financially able to assume the loss of their entire investment;
- c) have the knowledge to understand CFDs trading and the Underlying assets and Markets.

The Company will not provide the Client with any advice relating to CFDs, the Underlying Assets and Markets or make investment recommendations including occasions where the Client shall request such advice and/or recommendation. However, the Company may provide the Client with information and tools produced by third parties on an "as is" basis (i.e., the Company does not approve, or endorse, or affect the said information and or tools), which may be indicative of trading trends or trading opportunities. The Client accepts and understands that taking any actions based on the information and/or tools provided by third parties may result in losses and or general reduction of value of the Client's assets. The Company does not accept liability for any such losses resulting from actions taken by the Client on the basis of information and or tools produced by third parties.

13.2. CFDs are derivative financial instruments deriving their value from the prices of the underlying assets/markets in which they refer to (for example currency, equity indices, stocks, metals, indices futures, forwards etc.). Although the prices at which the Company trades are set by an algorithm developed by the Company, the prices are derived from the Underlying Asset. It is important therefore that the Client understands the risks associated with trading in the relevant underlying asset because fluctuations in the price of the underlying asset will affect the profitability of the Client trade.

13.3. The Company will not provide the Client with any advice relating to CFDs, the Underlying Assets and Markets or make investment recommendations of any kind. If the Client does not understand the risks involved, he should seek advice and consultation from an independent financial advisor. If the Client still does not understand the risks involved in trading in CFDs, the Client should not trade at all.

13.4. The Client should not risk more than is prepared to lose. An investment in CFDs carries a high degree of risk and the Client may not get back the amount has invested.

13.5. Behavior of the previous performance of a CFD does not guarantee its current and/or further performance. The use of historical data does not constitute a binding or safe forecast as to the corresponding future performance of the Financial Instruments to which the said information refers.

#### 13.6. Credit Risk

13.6.1. When trading CFDs, the Client effectively enters into an Over-the-counter (the "OTC") transaction, which implies that any position opened with the Company cannot be closed with any other entity. OTC transactions may involve greater risk compared to transactions occurring on regulated markets due to the fact that there is no central counterparty, and as such either party to the transaction bears certain credit risk (or risk of default).

#### 13.7. Leverage and Gearing

13.7.1. Transactions in foreign exchange and derivative Financial Instruments carry a high degree of risk. The amount of initial margin may be small relative to the value of the foreign exchange or derivatives contract so that transactions are "leveraged" or "geared". The client should unreservedly acknowledge and accept that runs a great risk of incurring losses and damages as a result of the dealings in some financial instruments and accepts and declares that he is willing to undertake this risk.

13.7.2. A relatively small market movement will have a proportionately larger impact on the funds the Client has deposited or will have to deposit; this may work against or in favor of the Client. The Client may sustain a total loss of initial Margin funds and any additional funds deposited with the Company to maintain its position. If the market moves against the Client's position and/or Margin requirements are increased, the Client may be called upon to deposit additional funds on short notice to maintain his position. Failing to comply with a request for a deposit of additional Funds, may result in closure of the Client position(s) by the Company on the Client behalf and he will be liable for any resulting loss or deficit.

#### 13.8. Risk-reducing Orders or Strategies

13.8.1 The placing of certain Orders (e.g., "stop-loss" orders, where permitted under local law, or "stop-limit" Orders), which are intended to limit losses to certain amounts, may not be adequate given that market conditions may make it impossible to execute such Orders, e.g. due to illiquidity in the market. Strategies using combinations of positions may be as risky as taking simple "long" or "short" positions. Therefore, Stop Limit and Stop Loss Orders cannot guarantee the limit of loss.

13.8.2. The Expert Advisor(s) and Trailing Stops cannot guarantee the limit of loss.

#### 13.9. Volatility

13.9.1. Some Derivative Financial Instruments trade within wide intraday ranges with volatile price movements. Therefore, the Client must carefully consider that there is a high risk of losses as well as profits. The price of Derivative Financial Instruments is derived from the price of the Underlying Asset which the Derivative Financial Instruments refer to. Derivative Financial Instruments and related Underlying Markets can be highly volatile. The prices of Derivative Financial Instruments and the Underlying Asset may fluctuate rapidly and over wide ranges and may reflect unforeseeable events or changes in conditions, none of which can be controlled by the Client or the Company. Under certain market conditions it may be impossible for a Client's order to be executed at declared prices leading to losses. The prices of Derivative Financial Instruments and the Underlying Asset will be influenced by, amongst other things, changing supply and demand relationships, governmental, agricultural, commercial and trade programs and policies, national and international political and economic events, and the prevailing psychological characteristics of the relevant marketplace. Therefore, a Stop Loss order cannot guarantee the limit of loss.



The Client acknowledges and accepts that, regardless of any information which may be offered by the Company, the value of Instruments may fluctuate downwards or upwards and it is even a possibility that the investment may diminish to no value. This is owed to the margining system applicable to such trades, which generally involves a comparatively modest deposit or margin in terms of the overall contract value. A relatively small movement in the underlying market can have a disproportionately dramatic effect on the Client's trade. If the underlying market movement is in the Client's favor, the Client may achieve a good profit, but an equally small adverse market movement can not only quickly result in the loss of the Clients' entire deposit but may also expose the Client to a large additional loss.

Slippage, which usually occurs during periods of high volatility, happens when a trader has executed an order at a price which is different to the price, they expected the trade to be executed at. There are two kinds of slippage, positive and negative. Positive slippage happens when the price is executed at a better level than the one requested; a negative slippage is exactly the opposite situation, therefore the Client should consider the possible risks and/or hazardous situation that they might be placed in. Slippage can occur in all account and order types offered, and under all execution methods.

Please be informed that in case a slippage is experienced in the market, the orders will be executed at the next available price, in cases of market execution. Instant Execution requotes, (i.e., if the requested price is not available, the current available price will be sent to the Client to confirm execution, and the Client must explicitly agree to accept the requoted price, prior to execution) occur when entering or exiting the market in Standard and Cent account.

In general, the volatility in the market may affect the price, speed, and volume. Therefore, trading during volatile conditions, where important news and data releases are made, is incredibly risky and since the best execution criteria might not apply, as indicated in our website, the execution pricing will always be provided at the first available price.

#### 13.10. Margin

13.10.1. The Client acknowledges and accepts that, regardless of any information which may be offered by the Company, the value of Derivative Financial Instruments may fluctuate downwards or upwards and it is even probable that the investment may become of no value. This is owed to the margining system applicable to such trades, which generally involves a comparatively modest deposit or margin in terms of the overall contract value, so that a relatively small movement in the Underlying Market can have a disproportionately dramatic effect on the Client's trade. If the Underlying Market movement is in the Client's favor, the Client may achieve a good profit, but an equally small adverse market movement can not only quickly result in the loss of the Clients' entire deposit but may also expose the Client to a large additional loss.

#### 13.11. Liquidity

13.11.1. Some of the Underlying Assets may not become liquid immediately as a result of reduced demand for the Underlying Asset and the Client may not be able to obtain the necessary information on their value or the extent of the associated risks.

#### 13.12. Contracts for Differences

13.12.1. The CFDs available for trading with the Company are non-deliverable spot transactions giving an opportunity to make profit on changes in the Underlying Asset (cash indices, index futures, bond futures, commodity futures, spot crude oil, spot gold, spot silver, single stocks, currencies, or any other asset according to the Company's discretion 13 from time to time). Notable profit might be achieved by a small movement of the Underlying Asset in the Client's favor. An equally small adverse market movement, however, can not only quickly result in the loss of the Clients' entire deposit, but it can also burden the Client with additional commissions and other expenses. So, the Client must not enter into CFDs unless the Client is willing to undertake the risks of losing entirely all the money invested and also any additional commissions and other expenses incurred.

13.12.2. Investing in a Contract for Differences carries risks, and the Client should be aware of these as set out above. Transactions in Contracts for Differences may also have a contingent

liability and the Client should be aware of the implications of this as set out below under “Contingent Liability Investment Transactions”.

#### 13.13. Off-exchange transactions in Derivative Financial Instruments

13.13.1. CFDs offered by the Company are off-exchange transactions. The trading conditions are set by us (in line with the trading conditions received by our liquidity providers), subject to any obligations we have to provide best execution, to act reasonably and in accordance with our Client Agreement and with our Best Interest and Order Execution Policy. Each CFD order that the Client opens through our Trading Platform results in the entering of an Order with the Company; such Orders can only be closed with the Company and are not transferable to any other person. While some off-exchange markets are highly liquid, transactions in off-exchange or nontransferable derivatives may involve greater risk than investing in on-exchange derivatives because there is no exchange market on which to close out an Open Position. It may be impossible to liquidate an existing position, to assess the value of the position arising from an off-exchange transaction or to assess the exposure to risk. Prices may not be quoted, and, even where they are, they will be established by dealers in these instruments and consequently it may be difficult to establish what a fair price is. The Company is using an Online Trading System for transactions in CFDs which does not fall into the definition of a recognized exchange or Multilateral Trading Facility and so does not have the same protection.

13.13.2. In regard to transactions in CFDs the Company uses an Online Trading System for transactions in CFDs which does not fall into the definition of a recognized exchange as this is not a Multilateral Trading Facility, thus it does not have the same protection.

#### 13.14. Contingent Liability Investment Transactions

13.14.1. Contingent liability investment transactions, which are margined, require the Client to make a series of payments against the purchase price, instead of paying the whole purchase price immediately. The Margin requirement will depend on the underlying asset of the Financial Instrument. Margin requirements can be fixed or calculated from the current price of the underlying instrument, and it can be found on the Company's website.

13.14.2. If the Client trades Contracts for Differences, may sustain a total loss of the funds deposited to open and maintain a position. If the market moves against the Client, may be called upon to pay substantial additional funds at short notice to maintain the position. If the Client fails to do so within the time required, the position may be liquidated at a loss, and he will be responsible for the resulting deficit. It is noted that the Company will notify the Client of any Margin Call through a standard Margin Call Notification.

13.14.3. Even if a transaction is not margined, it may still carry an obligation to make further payments in certain circumstances over and above any amount paid when the Client entered the contract.

13.14.4. Contingent liability investment transactions which are not traded on or under the rules of a recognized or designated investment exchange may expose the Client to substantially greater risks.

#### 13.15. Collateral

13.15.1. If the Client deposits collateral as security with the Company, the way in which it will be treated will vary according to the type of transaction and where it is traded. There could be significant differences in the treatment of the collateral depending on whether the Client is trading on a recognized or designated investment exchange, with the rules of that exchange (and the associated clearing house) applying or trading off-exchange. Deposited collateral may lose its identity as the Client's property once dealings on the Client's behalf are undertaken. Even if the Client's dealings should ultimately prove profitable, may not get back the same assets deposited, and may have to accept payment in cash.

#### 13.16. Suspension of Trading

13.16.1. Under certain trading conditions it may be difficult or impossible to liquidate a position. This may occur, for example, at times of rapid price movement if the price rises or falls in one trading session to such an extent that under the rules of the relevant exchange trading is suspended or restricted. Placing a Stop Loss will not necessarily limit the Client's losses to the intended amounts,

because market conditions may make it impossible to execute such an Order at the stipulated price. In addition, under certain market conditions the execution of a Stop Loss Order may be worse than its stipulated price and the realized losses can be larger than expected.

#### 13.17. No Delivery

13.17.1. It is understood that the Client has no rights or obligations in respect of the Underlying Assets relating to the CFDs traded. There is no delivery of the underlying asset.

#### 13.18. Slippage

13.18.1. Slippage is the difference between the expected price of a Transaction in a CFD, and the price that the Transaction is actually executed at. Slippage often occurs during period of higher volatility (for example, due to news events) making an Order at a specific price impossible to execute, when market orders are used, and also when large Orders are executed when there may not be enough interest at the desired price level to maintain the expected price of trade.

#### 13.19. Overnight Premium

13.19.1. The value of open positions in CFDs is subject to overnight Premium. Overnight Premium will cover the benefit/cost of the associated funding. Details of daily financing fees applied are available on the Company's website.

#### 13.20. Options

13.20.1. Buying Options: involves less risk than selling options because, if the price of the underlying asset moves against the Client, the Client can simply allow the option to lapse. The maximum loss is limited to the premium, plus any commission or other transaction charges. However, if the Client buys a call option on a futures contract and later exercises the option, the Client will acquire the future. This will expose the Client to the risks described under "Futures" and "Contingent Liability Investment Transactions".

13.20.2. Writing options: If the Client writes an option, the risk involved is considerably greater than buying options. The Client may be liable for margin to maintain the position and a loss may be sustained well in excess of the premium received. By writing an option, the Client accepts a legal obligation to purchase or sell the underlying asset if the option is exercised against the Client, however far the market price has moved away from the exercise price. If the Client already owns the underlying asset contracted to sell (when the options will be known as covered call options) the risk is reduced. If the Client does not own the underlying asset (uncovered call options) the risk can be unlimited. Only experienced persons should contemplate writing uncovered options, and then only after securing full details of the applicable conditions and potential risk exposure.

## 14. Advice and Recommendations

When placing Orders with the Company, the Company will not advise the Client about the merits of a particular Transaction or give him any form of investment advice. The Client acknowledges that the Services do not include the provision of investment advice in CFDs or the Underlying Markets. The Client alone will enter into Transactions and take relevant decisions based on his own judgement. In asking the Company to enter into any Transaction, the Client is solely responsible for making its own independent appraisal and investigation into the risks of the Transaction. The Client shall have sufficient knowledge, market sophistication, professional advice, and experience to make its own evaluation of the merits and risks of any Transaction. The Company gives no guarantee as to the suitability to the Customer of the products traded under this Agreement and assumes no fiduciary duty in its relations with the Client.

14.1. The Company will not be under any duty to provide the Client with any legal, tax or other advice relating to any Transaction. The Client should seek independent expert advice if has any doubt as to whether may incur any tax liabilities. The Client is hereby warned that tax laws are subject to change from time to time.

14.2. The Company may, from time to time and at its discretion, provide the Client (or in newsletters which it may post on its Website or provide to subscribers via its Website or the Trading Platform or otherwise) with general information, recommendations, news, market commentary or other information but not as a service. Where it does so:

- a) the Company will not be responsible for such information;
- b) the Company gives no representation, warranty or guarantee as to the accuracy, correctness, or completeness of such information or as to the tax or legal consequences of any related Transaction;
- c) this information is provided solely to enable the Client to make its own investment decisions and does not amount to investment advice or unsolicited financial promotions to the Client;
- d) if the document contains a restriction on the person or category of persons for whom that document is intended or to whom it is distributed, the Client agrees that will not pass it on to any such person or category of persons;
- e) the Client accepts that prior to dispatch, the Company may have acted upon it itself to make use of the information on which it is based. The Company does not make representations as to the time of receipt by the Client and cannot guarantee that will receive such information at the same time as other clients.

14.3. It is understood that market commentary, news, or other information provided or made available by the Company are subject to change and may be withdrawn at any time without notice.

## **15. No Guarantees of Profit**

15.1. The Company provides no guarantees of profit nor of avoiding losses when trading. The Customer cannot guarantee the future performance of the Client's Trading Account, promise any specific level of performance, or promise that Client's investment decisions, strategies, will be successful/profitable. Customer has received no such guarantees from the Company or from any of its representatives. Customer is aware of the risks inherent in trading in Financial Instruments and is financially able to bear such risks and withstand any losses incurred. The Client acknowledges and accepts that there may be other additional risks apart from those mentioned above.